



CITY OF GLENDALE,
WISCONSIN

ANNUAL REPORT

2019

RICH PAST. BRIGHT FUTURE.



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MISSION STATEMENT

The City of Glendale is a municipal corporation operating under the constitution and laws of the State of Wisconsin and the ordinances of the City to:

- Provide the most cost effective municipal services consistent with the reasonable desires and expectations of the people who live and work in Glendale;
- Provide for the health, safety and welfare of Glendale which will foster an acceptable quality of living environment within the City;
- Provide a positive, progressive, and proactive approach to the administration, management, and operation of the City;
- Provide a climate for continual economic development and redevelopment within the City to ensure a fiscally sound and growing tax base.

CITY PROFILE

Glendale is tightly woven into the fabric of the Milwaukee metropolitan area, bordered by Milwaukee and several other suburban communities. Still, it has retained its own distinctive character and independence.

Glendale boasts a rich array of affordable homes in quiet and appealing neighborhoods. Wide boulevards, large residential lots, four county parks, and one community park, give the community a spaciousness not found in cities that rub shoulders with bigger communities. The parks add to the many recreational opportunities enjoyed by residents.

The schools of Glendale are excellent in every way. Three award-winning school districts serve the community, as do several high quality parochial schools. Glendale serves the Glendale-River Hills and Maple Dale-Indian Hill school districts, including Nicolet High School, who ranked fourth in Wisconsin and first in the North Shore Washington Post article in a 2015 ranking of America's Most Challenging Schools. Cardinal Stritch, the state's second largest independent university, hosts its main campus in Glendale. Bayshore Town Center is also home to Bryant & Stratton College's newest campus.

Business is attracted to Glendale's redeveloped business and commercial areas by a variety of economic incentives. New office buildings and corporate facilities are joining the famous business names already in Glendale, such as Johnson.

THE HISTORY OF GLENDALE

Potawatomi Indian villages once stood on land that is now Glendale. Their burial mounds in Kletzsch Park attest to the civilization that once flourished there. In 1833, the Potawatomi and Winnebago tribes ceded their land to the United States government and moved west to the banks of the Mississippi River. Before then, only a handful of settlers, traders and trappers occupied the area. Soon after, more settlers, spurred on by the prospect of cheap land, rich soil, and a favorable climate, began to arrive from the east. European immigrants, mostly German, settled in places like Good Hope, located at the present intersection of West Good Hope Road and North Green Bay Avenue. Jefferson Davis, before becoming president of the Confederacy, once camped in Good Hope while working on a government road project.

In 1836, the Town of Milwaukee became a part of Milwaukee County in Wisconsin Territory; it had been part of the Michigan Territory. When Wisconsin became the nation's 30th state in 1848, the area was solidly fixed as a part of the Town of Milwaukee and remained that way until after World War II. The Town of Milwaukee's first public school was built in the late 1840's on the east side of the Milwaukee River, adjacent to the old Sauk Indian Trail. The one-room school measured 18 by 22 feet and was constructed of logs.

Before the Town of Milwaukee built its first meeting hall in 1872, town fathers met in a gristmill on the west bank of the Milwaukee River, near the waterfall in present day Kletzsch Park. The City has thoughtfully preserved the first Town of Milwaukee Hall. The 1872 landmark structure stands amid the modern complex of government buildings on North Milwaukee River Parkway. A tiny graveyard, Milwaukee Union Cemetery, is also preserved. Some 100 graves, many unmarked, are the City's link with the early settlers who came to the frontier in search of a better life.

The City of Milwaukee resisted Glendale's first efforts to incorporate in 1946. Glendale won a lengthy court battle after the census of 1950, and incorporated as a city on December 28, 1950, with a population of 3,100. At the time of incorporation, Glendale was a growing community with early commercial development, heavy industry, some agriculture, and residential neighborhoods of single-family homes.

Today, Glendale's population exceeds 11,000. As Glendale plans for the future, the heritage of the past is treasured and preserved and the City remains a dynamic commercial and business center, as well as a delightful place to live.



CITY LEADERS

ELECTED OFFICIALS

Mayor	Bryan Kennedy
First Aldermanic District	Tomika Vukovic
Second Aldermanic District	James Daugherty
Third Aldermanic District	John Gelhard
Fourth Aldermanic District	Richard Wiese
Fifth Aldermanic District	Steve Schmelzling
Sixth Aldermanic District	JoAnn Shaw
Municipal Judge	Christopher Lipscomb

ADMINISTRATION

Administrator	Rachel A. Safstrom
Attorney	John F. Fuchs
Clerk	Vacant
Community Development Planner	Todd M. Stuebe
Deputy City Administrator	Shawn M. Lanser
Fire Chief	Robert C. Whitaker, III
Health Department Director	Ann Christiansen
Library Director	Susan Draeger-Anderson
Police Chief	Mark Ferguson
Public Works Director	Charlie Imig
Water Commission Manager	Eric J. Kiefer

CITY DEMOGRAPHICS

Estimated Population

GENDER

Males	6,171
Females	6,844

AGE

Under 20	19.2%
20-24	5.5%
25-34	14.9%
35-54	22.6%
55-64	12.8%
65 & Over	25.0%

RACE

Caucasian	72.3%
African American	15.4%
Asian	5.3%
American Indian/Alaska Native	0.4%
Native Hawaiian/Other Pacific Native	0.0%
Hispanic or Latino	4.5%
Two or More Races	2.3%

GENERAL INFORMATION

GENERAL

Date of Incorporation	December 28, 1950
Form of Government	Mayor/Council
Area	5.7 Square Miles
Full-Time Employees	73
Assessed Valuation	\$2,027,025,619
Building Permits 2019 Value	\$36,318,090
Median Family Income	\$73,945

PERCENT OF CITY IN EACH SCHOOL DISTRICT

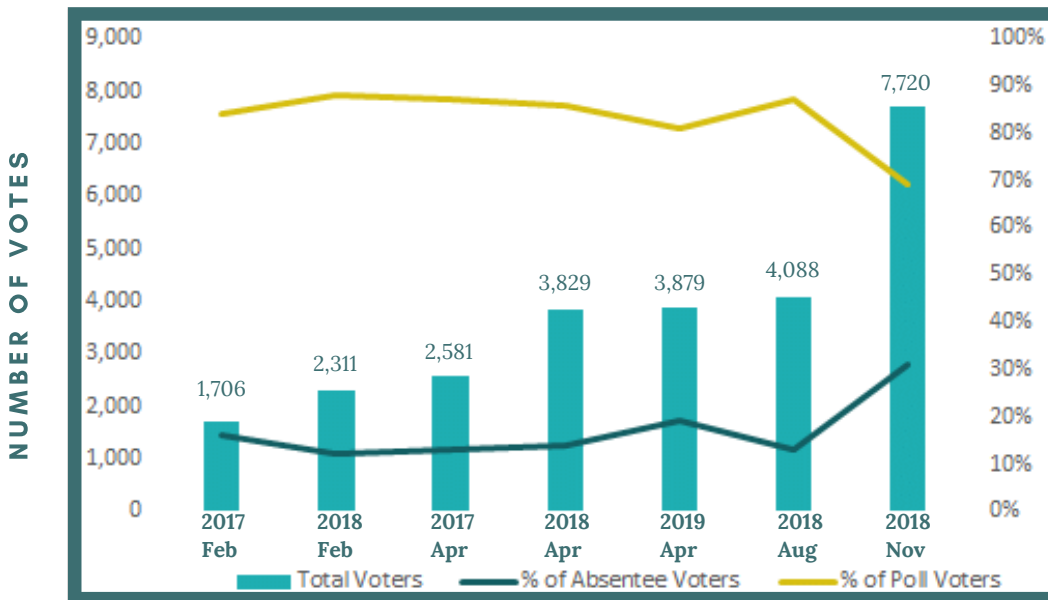
Glendale-River Hills K-8	97%
Maple Dale K-8	3%
Nicolet High School	100%

HOUSING STATUS

Total Housing Units	6,102
Owner Occupied	92%
Average Household Size	2.22

ELECTIONS

VOTER TURNOUT



In 2019, the City elected Alderwoman Tomika Vukovic (District 1); Alderman John Gelhard (District 3); and Alderman Steve Schmelzling (District 5) to two-year terms.

In 2019, one election was held on April 2. The chart above indicates a three trend of voter statistics.

In the state of Wisconsin voters must show a photo ID. The photo ID must contain the elector's photo, name and an expiration date. Absentee voters (some exceptions apply) requesting a ballot by mail must provide a copy of their photo ID with the absentee ballot request. Voters voting by absentee ballots in the Clerk's office are asked to provide proof of identification.

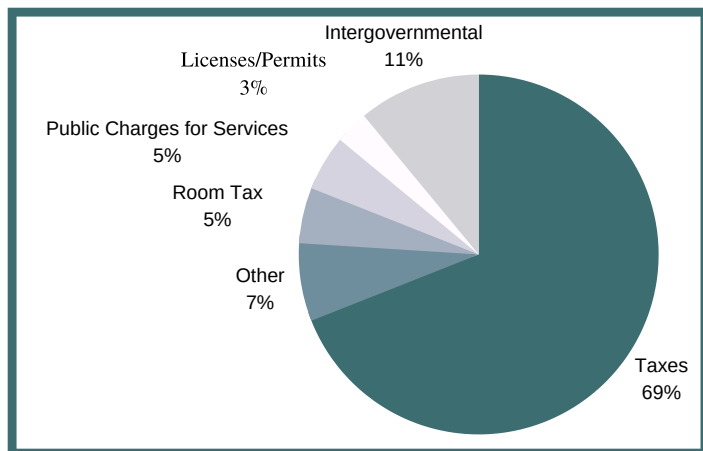
Voters must register if they moved or changed their name. When registering voters must show a proof of residence. The document provided must contain a current and complete first and last name, residential address, and must be valid on the day used to register.

WHERE DOES YOUR MONEY GO?

Many people wonder how property tax dollars are spent. Although the City collects the entire tax bill, it receives only about 26¢ for each \$1.00 paid for property tax.

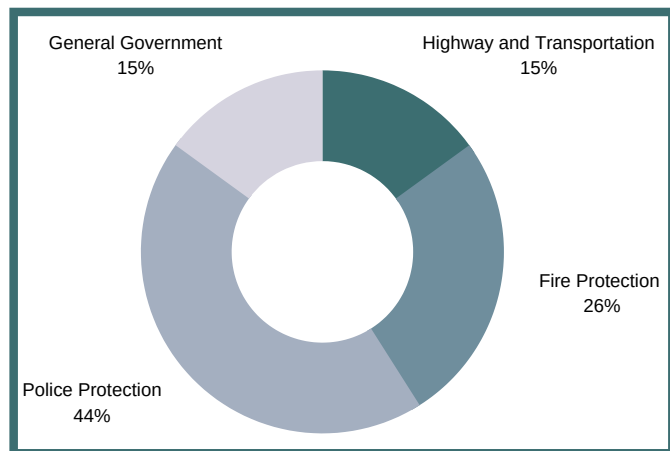
REVENUES

The graph below shows the 2019 revenues. Property taxes accounted for approximately 69% of the overall revenues.



EXPENDITURES

The graph below shows the 2019 expenditures.



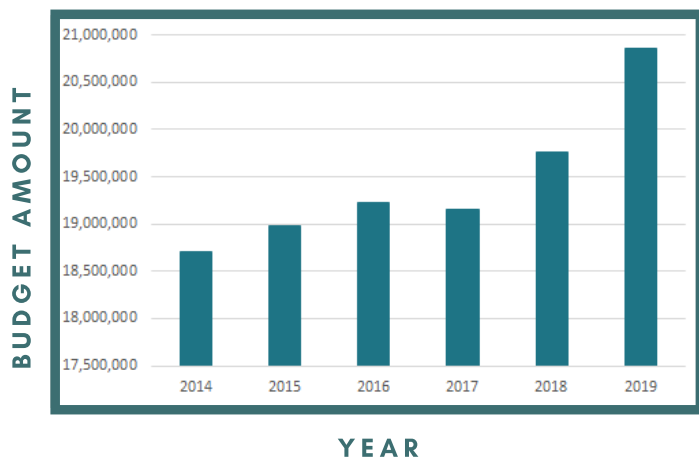
TAX DOLLAR DISTRIBUTION

The dollar bill below shows where property tax money is distributed.



GLENDALE'S CITY BUDGET

The graph below shows Glendale's City budget since 2014. The budget is \$20,856,868 for 2019.



Below is a list of the ten largest taxpayers in Glendale.

Taxpayer	2019 Assessed Valuation	2019 Equalizer Valuation
• Bayshore Town Center, LLC	• 67,317,000	• 71,429,717
• Johnson Controls, Inc.	• 36,789,400	• 39,037,040
• Orthopedic Hospital of Wisconsin	• 34,966,600	• 37,102,876
• Columbia-St. Mary's Hospital	• 33,165,800	• 35,192,057
• Weyco Group	• 30,717,900	• 32,594,603
• Aurora Advanced Healthcare	• 27,886,500	• 29,590,219
• Wheaton Franciscan	• 25,266,700	• 26,810,363
• Eastlake Towers Corp. Center	• 20,150,000	• 21,381,060
• Dycora	• 16,359,600	• 17,359,086
• Umansky	• 16,108,000	• 17,092,115

The City of Glendale had three active Tax Incremental Districts (TID) at the start of 2019. The three districts are TIF #6 (Silver Spring), TIF #7 (Technology District), and TIF #8 (Bayshore). TID valuations totaling \$445,628,000 have been excluded from the City's tax base for 2018. Taxes on the amounts go toward paying debt related to the project improvements. TIF #6 was closed in 2019.

EMPLOYMENT

(Updated in April 2020)

Below is a list of the ten largest employers in Glendale.

Employer	Number of Employees
• Johnson Controls, Inc.	• 2,600
• Bayshore Town Center, LLC	• 1,725
• Cardinal Stritch	• 287
• DCI Marketing	• 250
• Roundy's	• 250
• Aurora Advanced Healthcare	• 225
• Orthopedic Hospital of Wisconsin	• 204
• Strattec Security, Corp.	• 200
• Milwaukee Gear Co.	• 200
• Nicolet High School	• 197



GLENDALE POLICE DEPARTMENT

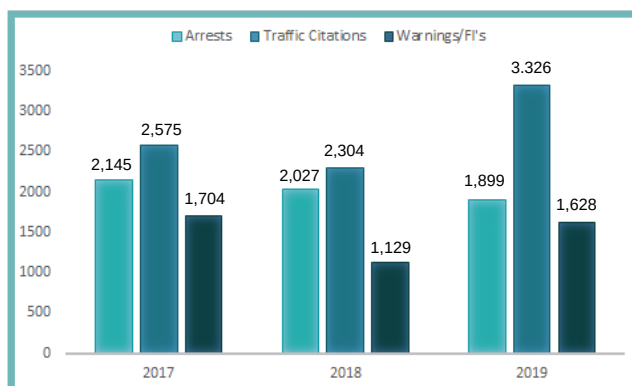
CALLS FOR SERVICE

Glendale police officers respond to a variety of calls. In 2019, they respond to a total of 17,104 calls for service. Below is a list of the most common calls for service over the past three years.

	2017	2018	2019
Accidents	525	784	580
Alarms	560	600	544
Disabled Vehicles	723	475	480
Parking Complaints	279	305	300
Retail Theft	672	719	561
Suspicious Activity	752	1295	1,290
Thefts	309	306	325
Vehicle Stops	4,958	4,037	5,455
Welfare Checks	502	529	604

OFFICER ACTIVITY

2019 had 7,214 enforcement contacts. Enforcement contacts include arrests, traffic citations, warnings, and field interrogations. Field interrogations are included as warnings in the recording system.



INCIDENT BASED REPORTING

Below is a comparison of all reportable offenses for the past three years.

	2017	2018	2019
Assault	39	75	69
Burglary	52	41	21
Homicide	1	1	1
Larceny	695	846	599
Motor Vehicle Theft	43	81	43
Sexual Assault	4	11	3
Robbery	7	18	9

VEHICLE PURSUITS

In 2019, the Glendale Police Department reported 59 vehicle pursuits. Pursuits included 27 for criminal offenses, 30 were for traffic offenses and 2 were for wanted/other status, There were 36 pursuits terminated, 17 pursuits ended in apprehension, and 11 pursuits ended in suspects eluding police. There were 3 Pursuit Intervention Technique applications and 4 Stop Stick applications in 2019. The Department reported 96 pursuits in 2018, 132 pursuits in 2017 and 85 pursuits in 2016.

All officers should be commended for their judgement and abilities regarding their involvement with vehicle pursuits.

GLENDALE POLICE DEPARTMENT

DEPARTMENT AWARDS

The following officers received Lifesaving Awards in 2019:

Officer Sam Krenn Officer Josh Ruppel (2)
Officer Jordyn Bratel Officer Abby Bonville

The following officers received Commendation Awards in 2019:

Officer Josh Ruppel (2) Officer Nick Smith
Officer Kevin Fernandez Officer David Burkart
Officer Carrie Doss Officer Angel Nazario
Officer Marissa Myers Officer Kevin Noonan
Officer Mitch Bartlein Officer Miguel Martinez
Officer Michael Morris Officer Tammie Kochevar



RETIREMENTS

- Captain Daniel Herlache - Feb. 11, 2019 (30 Years)
- Sergeant Larry Slamann - Jan. 31, 2019 (30 Years)
- Sergeant Michael Morris - Sept. 18, 2019 (30 Years)
- Officer Mike O'Keefe - Mar. 19, 2019 (29 Years)
- Officer Jeffrey Musialowski - Sept. 7, 2019 (29 Years)

POLICE DEPARTMENT DETECTIVE BUREAU

The Detective Bureau recorded 919 bookings and 805 investigations in 2019. Of the 805 investigations, 52 were full investigations and 753 were follow-up investigations from patrol. The Detective Bureau recorded an 83% clearance rate for investigations.

Detectives also continues to actively participate in the Milwaukee Area Investigative Team, which is responsible for investigating all officer-involved death incidents in Milwaukee County.

WILEAG ACCREDITATION

The Department continues to maintain accreditation status through the Wisconsin Law Enforcement Accreditation Group. The Department was awarded re-accreditation status in 2016. The Department received its initial accreditation award under the 2nd Edition Standards in 2006 and was re-accredited under the 3rd Edition Standards in 2009 and 2013.

The Department's on-site evaluation for the re-accreditation status under the 5th Edition Standards took place in November 2019. The accreditation ceremony took place in January of 2020. The WILEAG accreditation program requires agencies to comply with state-of-the-art standards in four basic areas: policy and procedures, administration, operations and support services. The 5th Edition Standards consists of 242 standards, divided into 602 dimensions, that incorporate the best police practices and requires agencies to be reevaluated every three years.

CITY INSPECTIONS

The Inspection Services Department provides residential and commercial building, plumbing, electrical and HVAC inspections for new, updated or remodeled buildings as well as administers the property maintenance inspections and floodplain program. The City contracts with SAFEbuilt Inc. to reduce the overall costs associated with inspections. Revenues generated offset the operating costs of the department.

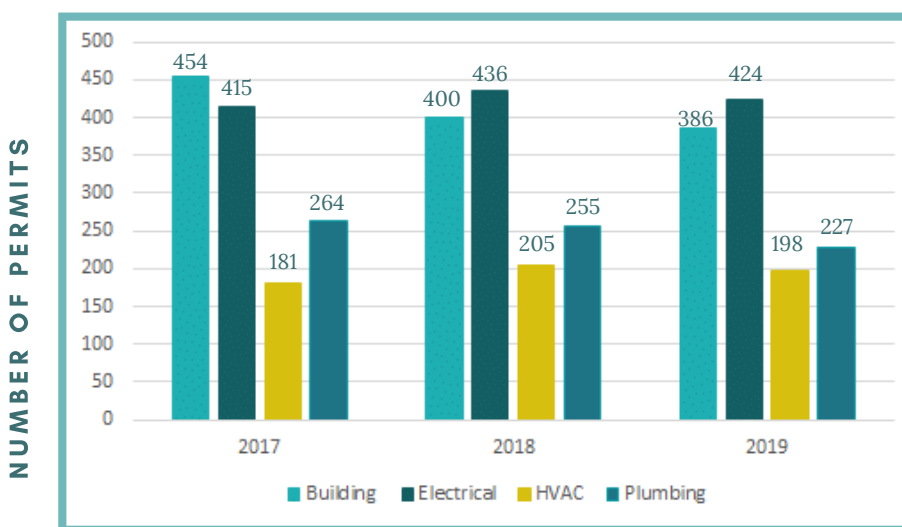
Permits are issued based on valuation of the project. Below are the valuations for the past three years of building, electrical, HVAC, and plumbing permits.

2019 Permit Valuation - \$36,318,090

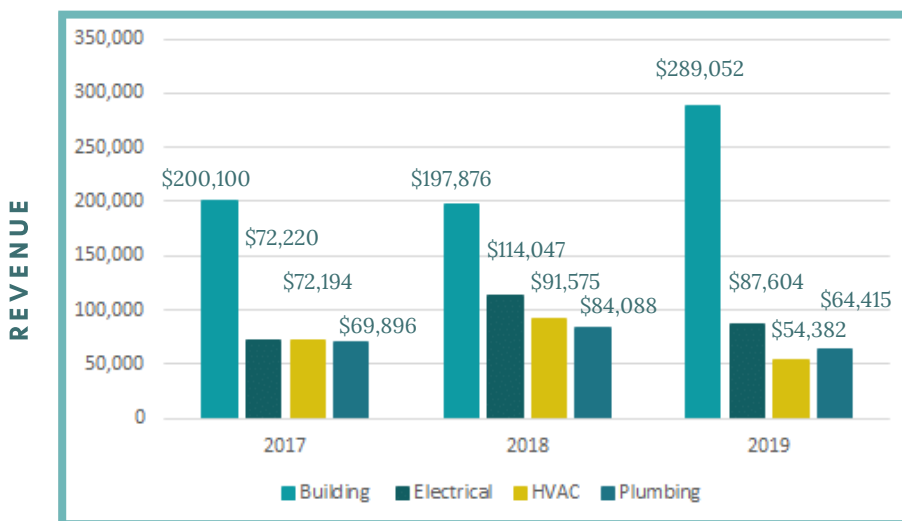
2018 Permit Valuation - \$35,676,747

2017 Permit Valuation - \$31,050,128

PERMITS ISSUED



PERMIT REVENUE



SHARED SERVICES

In order to be more efficient in its spending and productivity, the City of Glendale has partnered up with other communities in the North Shore and Milwaukee area by consolidating various departments.

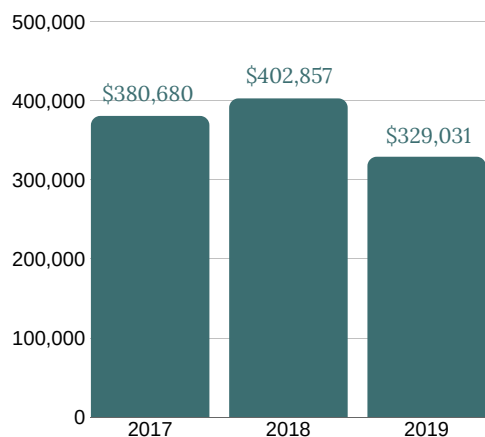
NORTH SHORE MUNICIPAL COURT

The North Shore Municipal Court was established in 2013. Judge Christopher Lipscomb continues to preside over both North Shore Municipal Court - Glendale and North Shore Municipal Court - Brown Deer.

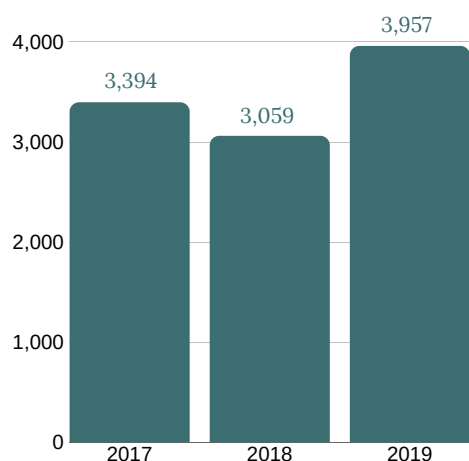
The Court hears cases for traffic, ordinance violations, code violations, and OWI first offenses, among others. Court is in session five times per month in the Kenehan Civic Center.

The North Shore Municipal Court - Glendale continues to implement policy changes to increase staff efficiency, decrease expenses and increase revenues.

NSMC - GLENDALE REVENUES



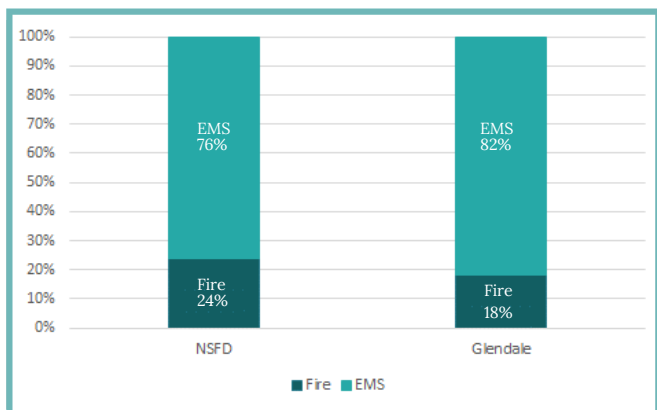
CASES RESOLVED



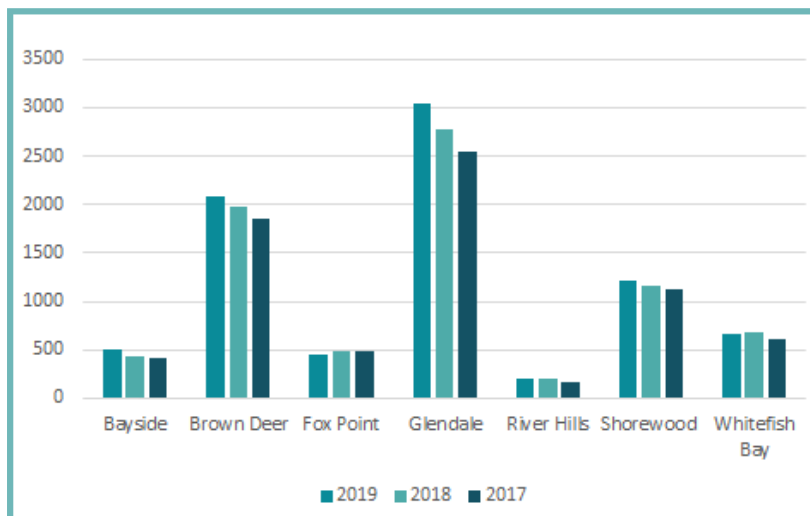
Service	Communities Involved
Emergency Government	All North Shore Communities, Milwaukee County
Joint Ownership/Operation Compost Yard	Whitefish Bay
Milwaukee Area Domestic Animal Control Center	All Milwaukee County Communities
Milwaukee County Intergovernmental Cooperation Council	Milwaukee County and All Milwaukee County Communities
North Shore Central Dispatch	All North Shore Communities and North Shore Fire Department
North Shore Fire Department	All North Shore Communities
North Shore Health Department	All North Shore Communities
North Shore Library	Bayside, Fox Point, River Hills
North Shore Municipal Court	Brown Deer
North Shore Storm Water Management Program	All North Shore Communities with DNR
North Shore Water Commission	Fox Point, Whitefish Bay
Police Postol Range	Brown Deer
North Shore Information Technology	Bayside, North Shore Fire Department

NORTH SHORE FIRE DEPARTMENT

TOTAL CALLS FOR SERVICE - NSFD



CALLS FOR SERVICE BY COMMUNITY



"Our world is ever evolving; that is why we commit to a continuous improvement process that allows us to be prepared for those changes.

North Shore Fire Rescue's service to the community extends far beyond what are traditionally thought of as fire department services. As our Mission Statement states, we provide a broad range of services to provide a range of programs designed to educate and protect the lives and property of all North Shore residents from adverse effects of fires, sudden medical emergencies, or exposure to dangerous conditions created by either man or nature.

Our firefighter/paramedics are committed to being the best at what they do and to be prepared for the challenges they may face. I am proud to lead this group and this fire department".

Chief Robert Whitaker

SUMMARY OF OUR EMS STATISTICS AND CARDIAC ARREST STATISTICS

Year	Total Patients	Cardiac Arrests	Return of Circulation
2019	6,800	125	31%
2018	6,601	127	32%
2017	6,105	93	34%
2016	6,203	88	23%

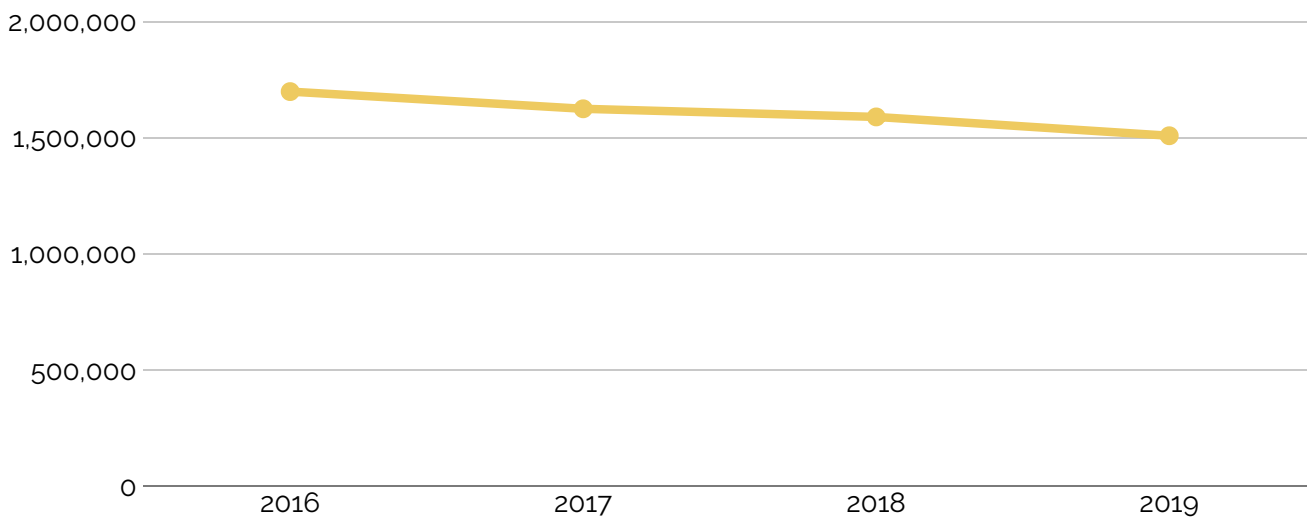
NORTH SHORE WATER COMMISSION

DID YOU KNOW?

Based on pump-age to members and our wholesale water customer, the City of Glendale delivered 45% of the water distributed from the North Shore Water Commission. The annual commitment to process clean water was \$609,484 to pay for its share of operating expenses.

On average, Glendale used an average of 1,509,000 gallons of water each day in 2019. One June 18, 2019, Glendale used 2,503,000 gallons, the most of any day that year.

AVERAGE NUMBER OF GALLONS OF WATER USED EACH DAY



WATER QUALITY

The North Shore Water Commission (NSWC) once again met all Environmental Protection Agency (EPA) and State drinking health standards last year. By continuing to carefully preserve their water supplies, the NSWC has not violated a maximum contaminant level or any other water quality standard.

IN 2019...

- Completed 2020-2024 North Shore Community Health Improvement Plan with four health priorities of:
 - Mental Health and Emotional Well-Being
 - Preventing Substance Abuse
 - Injury Prevention Across the Lifespan
 - Physical Activity and Nutrition
- Established the North Shore Overdose Fatality Review team with North Shore Fire/Rescue and North Shore municipal police departments, along with area treatment providers and health care partners. The team allows for a detailed understanding of the circumstances surrounding overdose deaths to lead to future recommendations and action steps.
- Led passage of six municipal ordinances, including the City of Glendale, to prohibit the use of e-cigarettes and vaping devices in enclosed public places where cigarette smoking is prohibited by Wisconsin State Law.
- In partnership with North Shore Fire-Rescue, was recognized as a Children Passenger Safety Hero by Safe Kids Wisconsin and Children's Hospital of Wisconsin.
- Completed a Public Health Emergency Preparedness Operational Readiness Review measuring the department's ability to execute a large emergency response requiring medical countermeasure distribution and dispensing.
- Hosted a table-top exercise surrounding a water main break and resulting boil water advisory with representatives from North Shore Water Commission, the municipal water departments, municipal departments of public works, North Shore Fire/Rescue, and others.
- Health Director provided leadership as the Chair of the Southeast Wisconsin Association of Local Health Departments and Boards.

SERVICES

The North Shore Health Department (NSHD) provides public health services for the seven North Shore communities. The mission of the Health Department is to work in partnership with the communities to assure, promote, and protect the health and safety of the people of Glendale and North Shore. Below is a list of some of the services provided:

- Communicable Disease Prevention & Control
- Chronic Disease Prevention & Management
- Environmental Health
- Injury Prevention
- Public Health Emergency Preparedness

DISEASE CONTROL AND PREVENTION

The North Shore Health Department conducted 912 disease investigations in 2019, 199 of which were for Glendale residents. The three most common disease investigations throughout the North Shore were for sexually transmitted infections, pertussis or whooping cough, and influenza hospitalizations.

Another major function of the North Shore Health Department is administering immunizations and cholesterol/blood pressure tests. The health department provided 71 immunizations for residents in 2019.

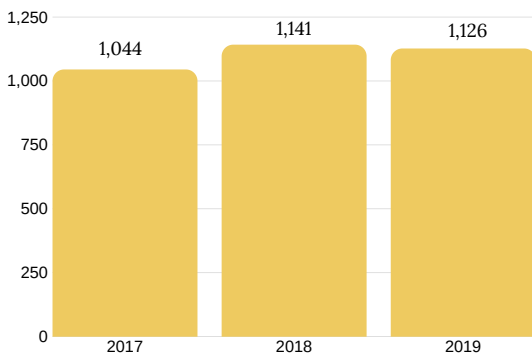
RECYCLING

Garbage and recycling is a service contracted by Advanced Disposal Services. The City receives a credit on the invoice for tonnages of recycling collected. The City also has reduced tipping fees per ton of recycling collected.

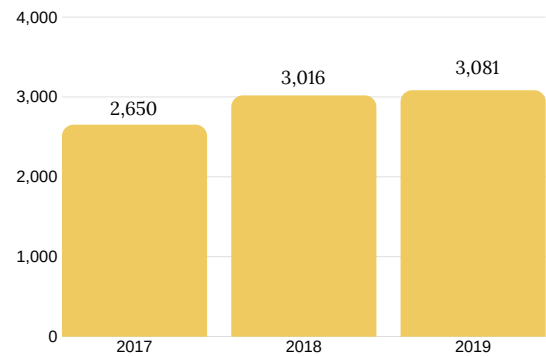
Each year, the City of Glendale receives an annual recycling grant to assist in the costs of the program.

The charts below show the tonnages from recycling and refuse collections respectively since 2017. The goal is to see the tonnages from recycling increase and to see the tonnages from refuse decrease.

RECYCLING TONS



REFUSE TONS



ELECTRONIC RECYCLING PROGRAM

In 2017, the City of Glendale started up an electronic recycling program, where residents can bring their old, unused or unwanted electronics to the Department of Public Works to be safely recycled.

THERE ARE APPROXIMATELY 70 MILES OF CITY STREET, WATER MAIN, AND SEWER IN THE CITY OF GLENDALE.

LEAF COLLECTION



The Leaf Collection Program is very important to the City of Glendale. Keeping leaves out of the gutters and storm sewers prevents potential flooding throughout the City.

Leaf collection begins each fall around early October lasting into November. Collected leaf materials are composted at jointly shared Glendale and Whitefish Bay compost site monitored by the Wisconsin Department of Natural Resources.

The leaf material is stored and compacted on site. Excess compost is collected by various contractors. In 2019, the City of Glendale coordinated the removal of approximately 10,500 cubic yards of excess compost leaf material.

2019 CAPITAL IMPROVEMENT PROJECTS

Each year the City budgets for major projects to ensure the best infrastructure for Glendale Residents. Below is a list of the 2019 Capital Improvement Projects.



- Water Main Replacement and Street Resurface:
 - N. Apple Blossom Ln., W. Bender Rd. to W. Monrovia Ave.
 - N. Apple Blossom Ln., W. Monrovia Ave. to Termini
 - W. Monrovia Ave., W. Bittersweet Ln. to N. Apple Blossom Ln.
 - N. Apple Blossom Ln., Termini to W. Montclair Ave.
 - W. Montclair Ave., N. Elm Tree Rd. to N. Ironwood Ln.
 - W. Montclair Ave., N. Park Rd. to Jean Nicolet Rd.
 - W. Montclair Ave., N. Apple Blossom to N. Park Rd.
 - N. Mohawk Ave., W. Marne Ave. to W. Chateau Ave.
 - N. Mohawk Ave., W. Marne Ave. to W. Chateau Ave.
 - N. Mohawk Ave., W Chateau Ave to W. Hampton Ave.
 - W. Kenboern Dr., N. Longview Dr. to Termini
 - N. Bethmaur Ln., Termini to W. Hemlock Rd.
 - N. Lydell Ave., W. Fountainview Dr. north to City Limits

- 2020 Street Mill and Overlay at the following locations:
 - N. Apple Blossom Ln., Termini to W. Montclair Ave.
 - W. Custer Ave., South 58 to N. 13th St.
 - W. Custer Ave., N. 27th St. to N. Dexter

BIRD CITY WISCONSIN

PAGE 16

In 2019, the City received the Bird City Wisconsin Award for the 5th consecutive year.



Bird City is a program created by the Wisconsin Bird Conservation Initiative which encourages communities to implement smart bird conservation practices. A "bird-friendly" city works to protect and enhance habitats for bird life. To receive a Bird City designation, communities must meet at least seven of 22 criteria such as having a park system with many species of birds or encouraging nature education.

For more information on Bird City Wisconsin, you can visit the website: www.birdcitywisconsin.org.

TREE CITY USA

2019 became the 21st consecutive year the City of Glendale was awarded Tree City USA status. Tree City USA is a program sponsored by the Arbor Day Foundation in cooperation with the United States Department of Agriculture Forest Service and the National Association of State Foresters which provides direction, technical assistance, public attention, and national recognition for urban and community forestry programs, awarding communities that effectively manage their public tree resources.



Above is a picture of Mayor Kennedy with the Department of Public Works Director, Charlie Imig and Superintendent, Steve Scheldroup, along with a teacher and children from Parkway Elementary School. This picture was taken at the tree planting at Parkway Elementary School for Glendale's Arbor Day Celebration.

COMMUNITY ENGAGEMENT

NICOLET RECREATION DEPARTMENT PROGRAMS & GLENDALE SENIOR CITIZEN CENTER

All residents of Glendale are eligible to register for Nicolet Recreation Department programs. The Nicolet Recreation Department offers a wide variety of activities including athletics, music and art, foreign language and more. Also, they provide programs for all different age groups from toddlers to seniors.

The Glendale Senior Citizen Center is located at Glen Hills Middle School and is available to all seniors 55 and over. Members of the Glendale Senior Citizen Center attend ball games, go to the theatre, and much more.

One of the most significant events put together by the Glendale Senior Citizen's Club and the Nicolet Recreation Department is the annual Sheepshead tournament, which is the largest tournament in the Midwest.



MUSIC IN THE GLEN

The City of Glendale sponsors Music in the Glen, a once per week summer concert series. 2-10 makes the 29th consecutive year of the event. All concerts are free to attend and are held in the Johnson Controls Community Amphitheater at Richard E. Maslowski Park. The 2019 Music in the Glen Summer Concert Series entertained record audiences with eight dynamic performances. Attendees enjoyed a variety of genres from "Swing to Symphony" and "Comedy to Country".



GLENDALE'S FOURTH OF JULY

Glendale's Fourth of July is the annual community celebration for Independence Day. In 2019, activities included a Children's Parade, Main Parade, family games, bounce house, music, food vendors and a fireworks display on the 4th of July in Kletzsch Park.

NORTH SHORE LIBRARY

THE MISSION

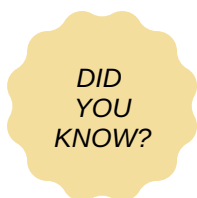
The mission of the North Shore Library is to provide its patrons with access to materials and services which can improve their minds, broaden their lives and fulfill their cultural, civic, intellectual, educational, professional and recreational needs. The foundation of this mission is the Library's enduring commitment to intellectual freedom for all.

SUMMER READING PROGRAM

The North Shore Library offers a Summer Reading Program each year to encourage retention of those very important reading skills. The program is both educational and fun, offering classes, events and prizes to encourage and reward reading. In 2019, 963 Children and Teens participated in this popular program. Of those, 294 were Glendale Residents. Additionally, 196 Glendale children participated in the popular 8-week Reading Bingo Program.

AWARD WINNING!

The North Shore Library has been awarded the prestigious 2019 Programming Innovation Award from the Wisconsin Library Association. As one of just five annual awards, it recognizes the library's innovative and excellent programs that engage community members and inspire learning. The Library was honored for its Memory Connection Center and classes offered for Dementia Caregivers.



Glendale residents used their library card 84,693 times to check out items in 2019.

DIGITAL RESOURCES

The North Shore Library is excited to offer more than 300 online interactive educational classes through Gale Courses. Courses can be taken from home and include all Microsoft office products, QuickBooks, Personal Finance, Web Design, Graphic Design, Test preparation for ACT, SAT, LSAT, Praxis, GRE, Resume Writing and much more. Residents can download digital magazines to your devices through the RB Digital app. There are thousands of e-books, e-audio books, music and Video available for checkout to your devices through the Hoopla and Libby apps. To learn more, take advantage of the Book-a-Librarian program. Call and make an appointment to work one-on-one with a librarian to set these services up on your devices. All digital resources are free to residents with a library card!

PREPARE FOR THE FUTURE

The Library continues to work toward a renovation. Watch for fundraising efforts in 2020.

North Shore Library Activity	
Visits to the Library.....	117,928
Items Checked Out.....	223,655
E-Items Checked Out.....	45,583
Children Classes.....	260
Family Programs.....	20
Adult Classes.....	147

PUBLIC EDUCATION

In 2019, approximately 130 students graduated from Glendale's elementary DARE program. The DARE curriculum continues to be implemented at Glen Hills Middle School at the 5th grade level. The DARE curriculum includes topics such as making good decisions, risks and consequences, facts and health effects of alcohol and tobacco, bullying, peer pressure, stress and effective communication skills. The DARE program continues to update the curriculum and has been well received by DARE officers and educators alike.



GLENDALE POLICE DEPARTMENT VS. NORTH SHORE FIRE DEPARTMENT CHILI COOK-OFF FUNDRAISER

In October, the Glendale Police Department and North Shore Fire Department held their Chili Cook-Off Fund Raiser at The Brick Pub and Grill. It was a great time for all involved and the day ended with a win by the Glendale Police Department for the 4th straight year!



SHOP WITH A COP

Ten students from Parkway Elementary School were chosen to go on a holiday shopping spree with uniformed Glendale Police Officers. Those involved in the event spent some time shopping at Kohl's Department Store with funds that were raised through various community events the Glendale Police Department takes part in as well as through donations from businesses and other community members. After shopping was completed, everyone boarded a Riteway school bus and went to Elite Sports Club where they enjoyed a pizza party and fun activities inside The Quad facility. The purpose of this event is to foster positive relationships between youth and officers while providing a joyous holiday season. Every year, the students along with the officers involved have an amazing time.

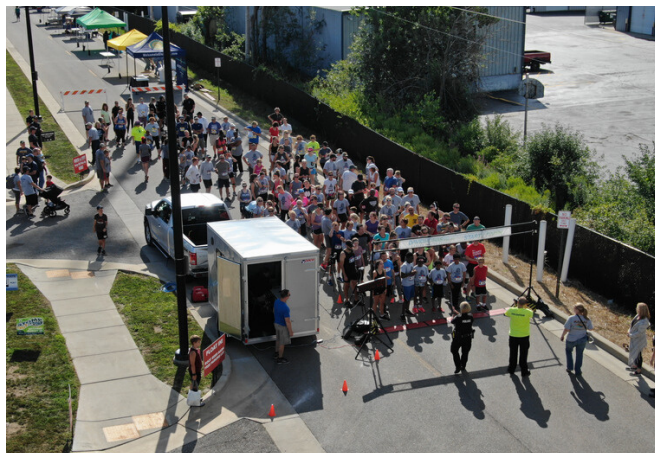


GLENDALE BIKE RODEO AND SAFETY CHECKS

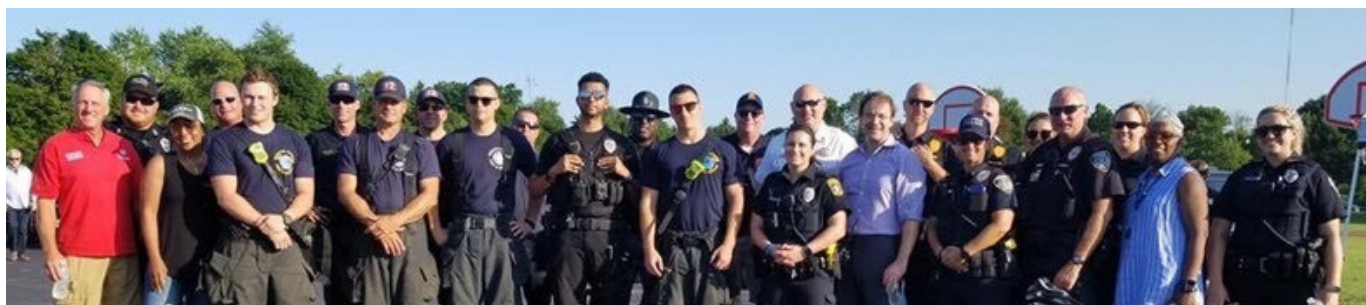
During May, the Glendale Police Department partnered with the North Shore Health Department to host the annual bike rodeo that was held at Parkway Elementary School. The event is a free event for students 2nd-6th grade. Several Bike Patrol Officers from the Glendale Police Department teach the students about basic riding skills, rules of the road and help to prepare them for riding on the streets in a safe manner. The rodeo includes helmet sitting and bike maintenance checks by professionals from Wheel & Sprocket.

STOMP OUT CRIME RUN/WALK EVENT

In August, the Glendale Police Department Community Outreach Unit hosted a 5k run/2 mile walk event that was held at the Richard E. Maslowski park prior to the Root Beer Bash. The run/walk event is a means of raising funds for various other community related programs that the police department takes part in throughout the year. We had roughly 175 participants that enjoyed the scenic views while running and/or walking on the Oak Leaf Trail. This event continues to grow every year and we are excited to see everyone again at the 2020 run/walk event.



NATIONAL NIGHT OUT



In early August, Glendale Police Department partnered with the North Shore Police/Fire agencies to host the 2019 National Night Out event that was located at Parkway Elementary School. The event features demonstrations, vendor booths, food trucks, meet-and-greets and family entertainment. All of the First Responders that were involved, including the North Shore police agencies, various Fire Departments, FBI agents, sheriffs, search-and-rescue teams, and highway patrol, had the opportunity to showcase their equipment, tools and vehicles. Partnering with the other agencies allowed us the ability to combine our resources for one event and utilize the resources more efficiently.

GLENDALE POLICE DEPARTMENT VS. NORTH SHORE FIRE DEPARTMENT PIZZA CHALLENGE



In September, the Glendale Police Department and North Shore Fire Department competed in an annual pizza challenge that is hosted at California Pizza Kitchen located at Bayshore Mall. Each team creates a pizza recipe and becomes the "Chef" for the afternoon while making their recipe they come up with. The judges that are selected by the restaurant have the opportunity to taste test each recipe and score the pizza based on various criteria. The winning pizza then becomes the "Special of the Month". The winner gets 60% of the funds and the remaining 40% goes to the runner up team. The team gets to choose where they would like their funds to go. This year, the Glendale Police Department chose the Community Outreach Fund in order to continue to support programs such as Shop with a Cop, the D.A.R.E. education program and Officer Friendly.

The City of Glendale has a variety of events throughout the year. Below is a list of some of the most popular events in 2019:

SAFETY DAY

The Glendale Police Department, with help from the North Shore Crime & Fire Prevention Officers, teach police, fire, and other safety demonstrations. Children get the chance to sit inside various vehicles, meet different safety characters, enjoy a charity cookout and much more.

THE TRAVELING BEER GARDEN

Sprecher's Traveling Beer Garden comes to Milwaukee County Parks, including Kletzsch Park in Glendale during the summer months.

BEER LOVERS FESTIVAL

The Wisconsin Brewers Guild and the City of Glendale partner to bring this event together in the streets of the Bayshore Town Center Square. The festival features over 100 of Wisconsin's finest craft beer samples specially prepared with cuisine designed to compliment each flavor.

GLENDALE FOURTH OF JULY

This City sponsored event is the annual celebration for Independence Day in Kletzsch Park.

MUSIC IN THE GLEN

Free, family friendly, summer concerts to residents of Glendale and surrounding communities at the Richard E. Maslowski Community Park.

ROOT BEER BASH

An annual community event sponsored by Sprecher. This event highlights root beer, from root beer themed food to root beer Olympics.

OKTOBERFEST

Oktoberfest is modeled just like the event held in Munich, Germany. It is held every September on the four weekends following Labor Day at Old Heidelberg Park.

BRILLIANT NIGHT, DAZZLING LIGHTS

The annual Christmas tree lighting was a well attended community event at Cardinal Stritch University.

SHOP WITH A COP

The Glendale Police Department organizes this event which helps children enjoy the holiday season while developing a positive relationship between youth and officers.

NETWORK AT NIGHT

Network at Night convened eleven times in 2019 for local businesses to gather for an informal happy hour social event.



RICH PAST.
BRIGHT FUTURE.

RICH PAST. BRIGHT FUTURE.